



March 16, 2020

To Our Valued Customers,

Commitment to our customers has been and always will be a keystone to our business here at Taylor Lubricants. We recognize the trust you place in us to process your orders and deliver to your facility in a timely fashion. That's why we want to give you an update on the actions Taylor Lubricants is taking with our employees in this ever-changing situation involving the COVID-19.

We are working to do our part in reducing risks and slowing down the spread of this virus in our communities. Effective immediately, we have suspended all non-essential on-site customer visits to protect our customers, Taylor team members, and each of our families. We have implemented additional cleaning procedures at our facilities to fight the spread of the virus. We will continue to regularly assess conditions for our employees and customers as developments unfold and new information is made available.

At this time, we are fully operational and expect to continue given the safety protocols we have put in place. We recognize the fluidity of our current environment and the risk posed by this virus. Changes may happen daily to our operating procedures to protect our customers and our team members.

Please continue to reach out to your local sales representative or to our customer service team. Let us know how we can best support you and we will work together to make it happen. We appreciate your business and understanding in these trying times.

Sincerely,

A handwritten signature in black ink that reads "Eric Taylor".

Eric Taylor
President and CEO

TAYLOR ENTERPRISES, INC.